

Group Philosophy, Corporate Data,
Financial Highlights, Editorial Policy

Message from the President and CEO

Promotion of Sustainability Initiatives

- Policy for Promoting Sustainability Initiatives
- Framework for Promoting Sustainability Initiatives
- Material Issue KPIs and Targets

Stakeholder Engagement

- Participation in Initiatives
- External Evaluation for Sustainability

- Environment
- Disclosure Based on TCFD Recommendations
 - Disclosure Based on TNFD Recommendations
 - Environmental Management
 - Promoting a Decarbonized Society
 - Responding to Natural Disasters
 - Biodiversity
 - Water Resources
 - Promoting a Recycling-oriented Society
 - External Evaluation and Certification Related to Environmental Friendliness
 - Sustainability Finance

- Social
- Respect for Human Rights
 - Supply Chain Management
 - Improving Quality and Customer Satisfaction
 - Revitalizing and Utilizing Real Estate Stock
 - Contributing to Local Society and Communities
 - Human Resource Development
 - Health Management / Occupational Health and Safety
 - Diversity & Inclusion

- Governance
- Corporate Governance
 - Risk Management
 - Compliance

Data

Third-party Assurance

Stakeholder Engagement

The Tokyo Tatemono Group's business activities are supported not only by the customers who use our products and services, but also by many other stakeholders, including local communities, executives, employees, shareholders, investors, financial institutions, and business partners. We believe that building long-term relationships of trust with these stakeholders is essential to both our management and business activities. By engaging with our stakeholders and incorporating the opinions, expectations, and other input we receive from them in various ways, we integrate their voices into the way the Group operates. Leveraging the continued trust of our diverse stakeholders in our management and business activities enables our efforts to address material issues identified from the perspectives of “social value creation” and building our “value creation platform.” To ensure the effectiveness of engagement with every stakeholder, we will review our approach and other aspects as necessary.

Stance on and Approach to Dialogue with Our Core Stakeholders

Stakeholders	Stance on dialogue	Approach to dialogue	References
Customer Building tenants, home buyers, users of services	We established various systems to incorporate customer feedback in our business activities. We use these systems to provide valuable products and services that offer safety and peace of mind, while continuously improving customer satisfaction. We are also promoting initiatives through collaboration and co-creation with customers to address social issues.	- Customer satisfaction surveys - Brillia Owners Hotline (contact for home buyers) - Various questionnaires - Online inquiry forms, etc.	Improving Quality and Customer Satisfaction (p. 62) Promoting a Decarbonized Society (p. 31) Promoting a Recycling-oriented Society (p. 46) Brillia Website General Inquiry (Only available in Japanese) Corporate Advertising (Only available in Japanese) Do for Sustainability. (Only available in Japanese) Contact Us
Local community Local community around properties, local governments, NGOs, NPOs, educational institutions, etc.	We work to increase local value and contribute to the local community through efforts that include community development and various community activities.	- Dialogue with local residents and government bodies in the planning, development, and management of properties - Volunteer activities, including clean-up activities - Participation in local events and festivals, and support for education and the arts - Post-disaster reconstruction support, etc.	Contributing to Local Society and Communities (p. 70) Responding to Natural Disasters (p. 38)
Officers and employees All personnel working for the Group	We work to create a satisfying workplace in which employees can experience personal growth. We strive to develop people who are trusted and capable of building the future.	- Various training and reward systems - Regular personnel interviews - Dialogue with labor unions and co-hosting of events - Individual consultation on child-rearing and nursing care support - Compliance surveys, engagement surveys, etc.	Human Resource Development (p. 76) Health Management / Occupational Health and Safety (p. 78) Diversity & Inclusion (p. 84) Compliance (p. 98)
Shareholders, investors, and financial institutions Those who support the Group's business by providing capital or by participating in management through the exercise of voting rights, among others	We aim to build long-term fiduciary relationships with our shareholders and investors and earn appropriate recognition through sincere and fair information disclosure and active communication.	- Timely disclosure as stipulated in the Securities Listing Regulations - Disclosure on our corporate website (including securities reports and the Integrated Report) - General Meeting of Shareholders and Financial Results Briefing - Seminars for private investors - Meetings and interviews with shareholders, investors, and financial institutions (domestic and overseas), etc.	Stock Information IR Library For Individual Investors
Business partners Business operators related to planning, development, and property management, and service provision, etc.	We conduct fair and equal business dealings with our partners and strive for close communications to build even better relationships with these partners.	- Verifying any signs of mistrust using business partner check sheets - Regular meetings - Dissemination of our Human Rights Policy - Dissemination of our Human Rights Policy - Calls for understanding of and compliance with Sustainable Procurement Standards - Dialogue through questionnaires, interviews, etc.	Compliance (p. 98) Respect for Human Rights (p. 54) Supply Chain Management (p. 59)